

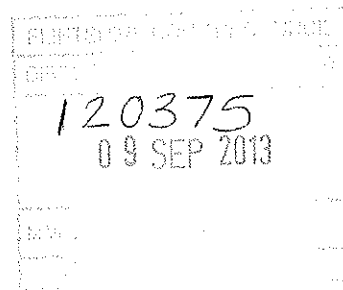
# Holywell Cars

FAO: Gemma Potter

Head of Licencing

County Hall

Mold



05<sup>th</sup> September 2013.

Dear Gemma,

Reference to 'complaint' of conflict of interest.

With regard to the above, I write in response to your letter of 4/8/13

Having sought legal advice, I have been assured that there can be no conflict of interest with regard to my private-hire vehicles being "MOT'd" by the business that is owned by my partner. It has been explained to me, thus:

My partner's business has 'green' MOT status, as awarded by VOSA. This is a traffic-light system used by VOSA, to denote quality of service/supply. Green appraises the highest standards, Amber is almost there and Red is of concern.

As VOSA rigorously enforce their high standards and also regulate the MOT sector, it would be foolish of my partner to favour my vehicles' MOTs against those of other

MOTs. You may be aware that VOSA will remove a person's (or organisation's) MOT practising-permit, if standards are found wanting.

Also, Flintshire County Council (Licensing section) are within their rights to inspect ad-hoc, any licensed vehicle that has been MOTd, to see if standards have been upheld or not. Obviously, any vehicle failing and ad-hoc inspection would be a genuine cause for concern. We have no desire to endanger the public with the use of poorly maintained vehicles.

Mr Lovette (Public Protection) has stated that he has no concerns (in principal) with our arrangement for MOTs. It is my intention to continue to maintain my private-hire vehicles to the highest standards, both at MOT and all other times.

I hope you find this response satisfactory and sufficient to close this matter. I would be grateful if you would write to me by return, disclosing your views to the points I have raised and to advise whether this matter is now closed.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'W A Smith'.

Wendy Smith

Holywell Cars.